



# Customer Agreement

COMPANY INFORMATION			
Ownership Type: C Corp: ___ S Corp: ___ LLC: ___ Partnership: ___ Sole Proprietor: ___ Government: ___ Other: ___			
Business Name:		Type of Business:	
Address:			
City/State/Zip:			
Phone #:	Fax # :		
D & B #:	Tax ID/EIN #:	Years in Business:	

BANK REFERENCE	
Bank Name:	Address:
Bank Account #:	City/State/Zip:
Contact Name:	Phone #:

TRADE REFERENCES		
Company Name 1:	Contact Name:	
Address:	Phone #:	Fax #:
City/State/Zip:	E-mail Address:	
Company Name 2:	Contact Name:	
Address:	Phone #:	Fax #:
City/State/Zip:	E-mail Address:	

## Financial Terms:

1. This Customer Agreement is between R+L Truckload Services, L.L.C. ("R+L Truckload"), AFC Worldwide Express, Inc. dba R+L Global Logistics ("R+L Global Logistics") (Collectively "Company") and Customer. Payment terms for all services and shipments are to be paid Net 15 days from date of invoice; for Duty/Taxes & Statutory Disbursements, payable upon receipt of Company invoice unless otherwise agreed in writing.
2. Customer authorizes Company to verify credit information as provided on this Customer Agreement.
3. Any past due account and/or any account that reaches or exceeds the established credit limit is subject to suspension of credit privileges, in the sole discretion of Company.
4. All expenses and costs of collection and/or litigation, including reasonable attorney fees, incurred by Company in enforcement and collection of all obligations and indebtedness of Customer to Company shall be paid by Customer.

## Terms and Conditions of Service:

### Upon signing, the Customer agrees to the following:

1. Customer agrees to the following terms and conditions, which are outlined on the R+L Truckload Statement of Charges and Statement of Terms and Conditions and the R+L Global Logistics house waybill, bill of lading, financial terms, and standard terms and conditions. All International shipments by either Air or Ocean will be governed by the National Custom Brokers & Forwarders Association of America (NCBFA) Terms & Conditions, International Air Transport Association (IATA) Terms & Conditions for Air, and U.S. Carriage of Goods by Sea Act for Ocean. (Individually and collectively "Terms and Conditions").

The Terms and Conditions are specifically incorporated by reference into the Customer Agreement and can be found at [www.rlglobal.com](http://www.rlglobal.com) ("Site"). Company reserves the right in its sole discretion, to change, modify, add, remove, or amend the Terms and Conditions of the Customer Agreement in whole or in part at anytime. Any such changes shall be effective immediately upon being posted on the Site.

2. The Shipper has authorized Company, or its designated representative(s), to arrange for the transportation of shipments tendered to it for transportation. Company reserves the right to refuse to transport any cargo that is deemed unsafe or unfit for transport, in its sole discretion. Shipments are subject to inspection by Company or its designated agents; however, Company is not obligated to perform such inspection. Shipments are subject to security controls by Company and, where appropriate, by government agencies.
3. The Customer acknowledges that it has read and understands this Customer Agreement and agrees to be bound by its provisions, and the Terms and Conditions. Further, the Customer agrees that this Customer Agreement represents the entire understanding of the parties and cannot be amended except in writing, signed by both parties and supersedes all proposals or prior agreements oral or written and all other communications between the parties relating to the subject matter of this Customer Agreement.

## Privacy Act Notice

49 USC Section 114 authorizes the collection of the credit information ("Information"). The Information you provide will be used to qualify you or verify your status as a possible "known shipper". Providing the Information is voluntary, however, failure to provide the Information will prevent you from qualifying as a "known shipper". This Information will be disclosed to TSA personnel and contractors or other agents including indirect air carriers in the maintenance and operation of the known shipper program. TSA may share the Information with airport operators, aircraft operators, foreign air carriers, indirect air carriers, law enforcement agencies, and others in accordance with the Privacy Act, 5 USC Section 552a. For additional details, see the system of records notice for Transportation Security Threat Assessment System (DHS/TSA 002) published in the Federal Register".

\_\_\_\_\_  
Customer Authorized Signature – Principal Officer

\_\_\_\_\_  
Print Name

\_\_\_\_\_  
Title

\_\_\_\_\_  
Date